NOVEMBER/DECEMBER 2026

# IN THE LOOP




## In This Issue


- Introducing Stream TV Lite **2**
- Chili Cook-Off **2**
- Business Profile **3**
- Wild Hockey Channel **3**
- Office Closed **3**
- $100 for Referring Your Friends **3**
- Bill Charges **4**
- Consumer Rights **4**



800 Central Ave N, Brandon, MN
410 30th Ave E 106, Alexandria MN
Office: (320) 834-5151
Toll Free: (888) 236-3574
Help Desk: (320) 834-5155
Fax: (320) 524-2785
Email: hello@gardonville.net
Hours: Monday-Friday
8:00 am-4:30 pm

**www.gctel.com**



Gardonville is an equal opportunity provider and employer.


## Watch Jingle Bells Live



The 78th Annual Jingle Bells Telethon will be held on Saturday, December 5th at the Alexandria Area High School Performing Arts Center from 5 PM to 10 PM. We're excited to be part of televising the event once again! Watch the telethon live or record it on Stream TV channel 4.

Want to be part of the show? Auditions are open through November 8th. Visit www.jinglebellsalexandria.org for audition information, donations and other ways to get involved.

## Christmas Open House

### TUESDAY, DEC 1ST
### 1 PM - 3 PM

Stop in to our office in Brandon for coffee, a cookie, and enter to win a door prize! We'd love to see you there!



# Introducing Stream TV Lite!

## Simple TV. Great Value.

Looking for a simpler, more affordable way to watch TV? Gardonville's new Stream TV Lite package might be just what you need!

For just $19.95 per month, Stream TV Lite includes 50 channels with a variety of entertainment, movies, sports, family programming and more. It's a great option for those who want TV without all the extras.

Plus, Stream TV Lite also includes access to dozens of additional streaming channels through TiVo+, giving you even more entertainment at no additional monthly cost.

Stream TV Lite keeps things simple with no cloud DVR, movie add-ons or other features you may not need. Just great TV at a great price!

Contact Gardonville to learn more about Stream TV Lite and see if it's the right fit for you.

## Stream TV Lite Channels

Download the Stream TV app to get started.

Stream from any device with a Gardonville internet connection.

Get additional channels from Pluto & Plex with our our streaming stick.

CSPAN
CSPAN2
CSPAN3
TBN
TBN Inspire
INSP
Impact Network
Enlace
Positiv TV
UP
BYU TV
Earthx TV
Binge TV
FETV
GET TV
BabyFirst TV
Kids Street
Jewish Life TV
History Channel
Military History
Vice TV
Crime & Investigation
Law & Crime
Game Show Network
Game+
FYI
Lifetime
Hallmark Channel
Hallmark Mystery
Hallmark Family
A&E
Lifetime Movie Network
Great American Family
Great American Faith
Family Movie Classics
Sony Movie Channel
HDNet Movies
eSports TV
RACER OTT
Sportsman Channel
Outdoor Channel
World Fishing Network
Pursuit Channel
Fight Network
TNA Wrestling
Next Level Sports
AXS TV
Revolt TV
Fun Roads
France 24

# We Finally Did It!

## One Unforgettable Field Trip and a Long-awaited Win!

Each year, Gardonville goes all out trying to win the coveted Best Display Award at the United Way Chili Cook-Off. And this year, we finally brought home the trophy!

This year's theme was Classic Cartoons, and our crew went with *The Magic School Bus*. We took a field trip to outer space with Ms. Frizzle, collected souvenirs from Mercury, Venus, Mars and Jupiter, and even found some Millerville butter and saltine crackers back on Earth.

It was a fun day of creativity and friendly competition, all while supporting a great cause. Thank you to United Way Lakes and Prairie for putting on another great event!






# Business Profile

## A Shared Passion Behind Lakes Area Arms

For the past six years, Lakes Area Arms has been serving local firearm enthusiasts with a wide selection of guns, ammunition, accessories and more. Located inside the Alexandria Shooting Park, the business has grown from a shared passion for firearms and shooting sports into a destination for hunters and outdoor enthusiasts.

Lakes Area Arms buys, sells and trades firearms and carries everything from suppressors and optics to archery equipment and merchandise. Customers will find popular brands including Browning, Glock, Ruger, Winchester, Hoyt Archery and Vortex Optics. Custom orders are also available for customers looking for something specific.



Owners Garrett Streitz and Tyler Notch are longtime best friends who share a passion for the outdoors. Garrett and Tyler are both Owners of Lakes Area Arms. Garrett serves as the President and Tyler is the Vice President. Garrett originally got his start in the firearms business alongside his father-in-law, while Tyler is an avid archery enthusiast who shares his experiences and insights through his blog, HuntingGrowth.



The business completed a remodel of its gun shop in 2025 and has more plans on the horizon. An indoor pistol range is currently in the works, with hopes of opening during the winter of 2026. Once completed, the range is also expected to offer machine gun rentals, adding another unique experience for visitors.

Beyond the storefront, Lakes Area Arms enjoys connecting with the local outdoor community through events like its coyote hunting competition. Customers can also follow the business on Facebook for updates, events and information.

Whether you're an experienced hunter, a recreational shooter or just getting started, Lakes Area Arms offers a local place to find the equipment, expertise and resources you need.

LAKES AREA ARMS

*6533 County Rd 87, Alexandria, MN*
*(320) 808-8087 | www.apfproshop.com*
*facebook.com/alexandriaguns*






## Wild Hockey Now on Stream TV

Good news, Wild fans! The Minnesota Wild channel is now part of Gardonville's Stream TV lineup! Catch all the Wild action on channel 26 with the Expanded Choice Package.

Tune in and cheer on the Wild all season long!




## Closed for the Holidays

Our offices will be closed on the following dates. If you need assistance call/text our 24x7 help desk line at (320) 834-5155.

Wednesday, November 11th
Thursday, November 26th
Thursday, December 24th at Noon
Friday, December 25th
Friday, January 1st

## $100 for Referring Your Friends!

Refer your friends, family and neighbors to one of our services (Telephone, Internet or Stream TV) and each of you will get a $100 credit on your account! To participate, simply have your friend mention your name when signing up. Ask a customer care representative for details!



## Brain Buster

We just launched a new TV package. What is it called?

Answer

Name - Please Print

### Sept/Oct Brain Buster

How many Twins tickets did we give away to our customers through Facebook giveaways this summer?

76

Last month's winner is Marlyne Klinder. Stop in at either our Alexandria or Brandon office to get your prize, Marlyne!

# Bill Charges Explained

**Access Recovery Charge (ARC) for Businesses Only:** This is a FCC governed monthly charge to help telephone companies recover some of the costs incurred in the provision and maintenance of telephone services.

**Telecommunications Access MN (TAM):** TAM is a fee that is charged on each line you have. It is used to help provide telephone service to people who are deaf, hard of hearing or speech impaired.

**FCC Network Access:** This is a federally mandated and regulated fee that all telephone users pay, also known as a Subscriber Line Charge. This nationally pooled money is used to subsidize areas of the country where it costs more to provide phone service, similar to the areas we live.

**911 Fee:** Local telephone companies are obligated to route emergency calls from customers to the proper Public Safety answering center. Costs associated with the 911 systems are determined by your local government. The local telephone company collects those charges through your monthly telephone bill and then pays those amounts to the provider of 911 service in your area.

**Federal Universal Service Charge (FUSC):** Because telephone communication provides a vital link to emergency services, government services and to surrounding communities, the Universal Service Fund helps make phone service affordable and available to all Americans. This includes consumers with low incomes, those living in areas where the costs of providing telephone service is high, schools, libraries and rural health care providers.

**Telecommunications Assistance Program (TAP):** TAP is a state mandated fee charged on each telephone line you have (not including cellular phones). It is used to help provide telephone service to Minnesota's low-income residents.

**Optional Local Services Charges:** These are charges for added services picked by the customer such as inside wire maintenance, voicemail and caller ID.

**Minnesota State Tax:** This is a 6.875% charge imposed by the state of Minnesota, and local and municipal government, on goods and services.

**Universal Service Fund (USF):** This fund was created by the Federal Communications Commission (FCC).

**Federal Tax:** The Federal Government imposes a 3% tax on local access charges.

**Transit Sales and Use Tax:** This is a charge that is imposed by the state of Minnesota.

**Network Access Charge:** The FCC allows local telephone companies to bill customers for a portion of the costs of providing access.

**988 Fee:** Suicide and Crisis Lifeline offers 24/7 call, text and chat with counselors who can help those experiencing suicidal, substance use, mental health crisis, or other emotional distress.

# Consumer Rights Notice

The staff at Gardonville have a basic responsibility to answer your questions and resolve your problems. If you are not satisfied, feel free to ask for a supervisor or manager. If you are still not satisfied, you have the right to file a formal or informal complaint with the appropriate public commission.

**MN Public Utilities Commission**
160 East Kellogg Rd
St. Paul, MN 55101
800-657-3782

**Federal Communications Commission**
1919 M St NW
Washington, DC 20554
888-225-5322