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www.gctel.com  
hello@gardonville.net

Applicant's Name: \_\_\_\_\_

Applicant's SSN: \_\_\_\_\_ Applicant's Date of Birth: \_\_\_\_\_

911 Address: \_\_\_\_\_

Billing Address (if different): \_\_\_\_\_

County: \_\_\_\_\_ Douglas \_\_\_\_\_ Grant Account Classification: \_\_\_\_\_ Residential \_\_\_\_\_ Business

Service Location: \_\_\_\_\_ Own \_\_\_\_\_ Rent - Landlord Name & Contact Number: \_\_\_\_\_  
(Note: Written permission from landlord required before wiring or outlets can be installed.)

Directory Listing:

(How it should be displayed in our phone book.)

\_\_\_\_\_ \$1.00 Non-Published Listing

\_\_\_\_\_ \$ .50 Additional Listing – List as: \_\_\_\_\_

Daytime Phone Number: \_\_\_\_\_ Additional Contact Number: \_\_\_\_\_

Email address: \_\_\_\_\_

Spouse/Roommate Name (s): \_\_\_\_\_  
(Married occupants and/or roommates are equally responsible for the bill.)

#### Credit Information:

A \$50 deposit is required on low credit scores. The deposit will be held for one year or until a good credit history has been established or services terminated. The Commissioner of the Minnesota Department of Commerce will determine the interest rate annually. Deposits refunded to customers will have the accrued interest and/or deposit credited to their account.

I agree to all rates and charges on file with the Minnesota Public Service Commission as set forth in the Exchange Tariff. This application becomes a contract when accepted in writing by Gardonville Cooperative Telephone. In making application, I give Gardonville Cooperative Telephone permission to receive my credit history. Failure to sign the application will delay connection of telephone service as we cannot process your application without the signatures of applicant. I understand the above information to be true and accurate information and if found otherwise, service will be subject to immediate disconnection.

\_\_\_\_\_  
Applicant's Signature

\_\_\_\_\_  
Date

I, the parent/guardian Guarantee Payment on this account for one year. If applicant does not pay, I give Gardonville Cooperative Telephone permission to bill me for the above applicants account. Parent/guardian telephone number: \_\_\_\_\_

\_\_\_\_\_  
(Parent/Guardian Signature)

\_\_\_\_\_  
Date

#### Gardonville Cooperative Telephone Use Only

Telephone Number: \_\_\_\_\_ Deposit Collected: \_\_\_\_\_

## Long Distance

\_\_\_ \$.14/minute Gardonville Long Distance

### Residential Call Plans:

\_\_\_ Talk 100 \$12.95

\_\_\_ Talk 1,000 \$19.95

\_\_\_ Unlimited \$34.95

### Business Call Plans:

\_\_\_ Connect 200 \$23.95

\_\_\_ Connect 300 \$34.95

\_\_\_ Connect 500 \$57.95

\_\_\_ No Long Distance

\_\_\_ Other Long Distance Carrier

## Optional Telephone Features & Service

\_\_\_ \$4.95 Caller Name & Number

\_\_\_ \$3.95 Call Waiting

\_\_\_ \$3.95 Voice Mail

\_\_\_ \$2.95 Telemarketer Call Screening

\_\_\_ \$2.95 Call Return

\_\_\_ \$2.95 Call Screening

\_\_\_ \$2.95 3-Way Calling

\_\_\_ \$2.95 Call Forwarding

\_\_\_ \$2.95 Repeat Dialing

\_\_\_ \$2.95 Long Distance Alert

\_\_\_ \$2.95 Find Me

\_\_\_ \$2.95 Priority Ringing

\_\_\_ \$2.95 Special Call Acceptance

\_\_\_ \$2.95 Toll Restrictor

\_\_\_ \$2.95 Cancel Call Waiting

\_\_\_ \$3.95 30# Speed Dialing

\_\_\_ \$2.95 8# Speed Dialing

\_\_\_ \$5.00 Piggyback/Teen Line

\_\_\_ \$5.00 Extended Area Service

\_\_\_ \$1.25 Phone Lease

## Internet Service

\_\_\_ 10Mb \$39.95

\_\_\_ 20Mb \$49.95

\_\_\_ 50Mb X 50Mb \$74.95

\_\_\_ 100Mb X 100Mb \$99.95

\_\_\_ Whole Home WiFi Service (includes router) \$9.95

\_\_\_ SecureIT Live \$3.95

\_\_\_ SecureIT Plus \$4.95

\_\_\_ FileHopper 5GB \$3.95

\_\_\_ FileHopper 50GB \$6.95

\_\_\_ FileHopper 250GB \$14.95

(gctel.net email addresses available upon request)

\*Some locations are capable of achieving faster speeds than listed above. Speeds are "up to." Actual Speed may vary.

## Stream TV

\_\_\_ Basic Choice \$42.95

\_\_\_ Expanded Choice \$106.95

\_\_\_ Ultimate Choice \$112.95

\_\_\_ STARZ Package \$8.95

\_\_\_ Showtime Package \$10.95

\_\_\_ HBO Package \$15.95

\_\_\_ Cinemax Package \$13.95

\_\_\_ 2 Streams *Free*

\_\_\_ 3 Streams \$4.95

\_\_\_ 4 Streams \$9.95

additional streams available depending on location

\_\_\_ 50 DVR hrs *Free*

\_\_\_ 100 DVR hrs \$4.95

\_\_\_ 150 DVR hrs \$9.95

\_\_\_ 200 DVR hrs \$14.95

additional DVR hours are available

Please ask our customer care representative about bundles, installation charges, autopay and paperless billing.

Thank you for selecting Gardonville Cooperative Telephone Association as your provider!



## FCC Battery Backup Disclosure

Feb 13, 2019

Gardonville Cooperative Telephone Association and Wisper Next Wireless Internet deliver telephone service via three different methods. These methods are copper, fiber and wireless modem/antenna.

### ***Backup Power for Telephone Service during Power Outages:***

For many years, your telephone service would allow you to connect to 911 emergency services during a power outage. However, many of today's telephone services require backup battery power to function during an outage. If your service is delivered to your location via fiber or modem/antenna connection, a backup battery is required. If your telephone service is delivered via copper, and you use a corded phone during a power outage, you do not need a backup battery.

### ***What a backup battery can and can't do for you:***

If you are on a fiber connection, you have an optical network terminal (ONT) at your location. If you have a Voice-over-IP connection, you have a wireless modem/antenna at your location. Both types of these connections require a battery backup to ensure telephone service continues to work during a power outage. Without a battery backup or alternate backup source such as a generator, you will not be able to make any calls, including 911 emergency calls. The only way to maintain the ability to use your telephone is by using some form of backup power.

The battery backup does not provide power to any services other than voice. Home security systems, medical monitoring devices and other equipment will not run on a telephone battery backup.

### ***Purchase and Replacement Options:***

To ensure you can contact 911 emergency services during a power outage, you must have a backup battery. For fiber ONT's, a Cyber Power Uninterruptible Power Supply (UPS), wall mount, 8-hour battery backup is provided and maintained by Gardonville. A 24-hour battery backup is available, upon request, for a one-time service fee of \$159.95.

For Voice-over-IP locations, customers can purchase an UPS APC 600va battery backup from Gardonville. The APC 600va battery backup sells for \$79.95, plus tax, and comes with a one-year warranty. Customers also have the option to purchase a larger UPS, a 1500va battery backup from a retailer of their choice, in order to increase their battery backup time to 24 hours. If you do not feel comfortable installing your own UPS battery backup, please contact us to make an appointment. We would be more than happy to assist you; however, there may be a charge for this service.

### ***Expected Backup Power Duration:***

The Cyber Power UPS (wall mount) battery backup is expected to last at least 8 hours on standby power. This backup battery should give you 6 hours of talk time. The 24-hour Cyber Power USP (wall mount) battery backup is expected to last at least 24 hours on standby power. This backup battery should give you 16 hours of talk time. The APC 600va battery backup is expected to last at least 6 hours on standby power. This backup battery should give you 4 hours of talk time. A 1500va battery backup is expected to last at least 24 hours on standby power. This backup battery should give you 12 hours of talk time.

### ***Instructions for Proper Care and Use of Your Battery:***

Please follow the more detailed instructions included with your battery for proper use, storage and care of your battery to ensure it will function as needed during a power outage. If you do not store your battery correctly, it may shorten its useful life.

Environmental factors such as temperature can shorten your battery's useful life. We recommend that you store your battery above 41°F and below 104°F. These batteries are rechargeable but will not last forever and should be replaced when your device starts to make a loud beeping sound. See the instructions above for purchase and replacement options. You should also periodically, as described in the instructions included with the APC 600va and 1500va battery backup, remove and test your battery to verify both the operation of the battery backup and its condition.

Please contact Gardonville for any questions you may have regarding the Backup Power Disclosure Rules.