Total**Tech** Services   One-Time Fixes

Services	MSRP
Initial Consultation	**FREE**
Computer Tune-Up - Perform necessary clean-up to bring machine back to optimum performance.	**$49.95**
Virus and Spyware Removal - Remove infected files, processes and malicious programs; validate anti-virus software is installed, up-to-date and functioning properly.	**$99.95**
E-mail Support - Install and setup e-mail program; instruct on use and e-mail archiving/clean-up, troubleshoot e-mail difficulties.	**$49.95**
Software Install - Fully install and test desired software.	**$39.95**
PC Setup Assistance - Provide instruction on proper setup of PC; assist setting up user profile; help connect to home network.	**$79.00**
Simple Repair - Designed for repairs that take less than 30 minutes for resolution; upgradeable to Advanced Repair.	**$49.95**
Advanced Repair - Repair OS error messages, peripheral device errors, software updates, operating system updates or general PC and browser issues. Designed for repairs that take longer than 30 minutes.	**$99.95**
MP3/Audio Setup and Synch - Install required software for operation of audio device; provide training on synching device.	**$49.95**
Printer Setup and Config - Assist in connecting printer hardware to network or PC; install necessary printer software or drivers; perform functionality tests.	**$49.95**
Camera and Consumer Electronics Setup - Install required software; synch any existing data on the device and load onto PC; provide training on data location and how to synch the device with the PC.	**$49.95**
Home/Wireless Network Config - Provide instruction on proper setup of router device; remotely connect to device and PC to ensure proper configuration of router, and one device to operate with the router.	**$69.95**
Additional Device Hookup - Provide configuration and testing of one additional network device to existing wired or wireless network.	**$39.95**
Smart Phone Quick Start - Assist in connecting device to PC; synch data with PC or previous device; setup and test one e-mail account; educate on use.	**$49.95**
Tablet Quick Start - Assist in connecting device to PC; synch data with PC or previous device; setup and test one e-mail account; educate on use.	**$49.95**
Home Electronics Setup & Config - Setup and configure upt to three home electronic devices; provide instruction on hardware setup.	**$49.95**
Gaming Console Connection - Connect gaming device to existing network; configure device to communicate with router; educate on use.	**$39.95**
Blu-ray Connection - Assist in connecting Blu-ray player to existing network; configure device to communicate with router; educate on use.	**$39.95**
Internet Ready Television - Assist in connecting Internet-ready TV to existing network; configure TV to communicate with router; educate on use.	**$39.95**
Security Software Install & Config - Install software and configure user settings for optimium performance; assist with proper operation of software; provide tips for safe Internet browsing.	**$49.95**