

AUTHORIZED ACCOUNT CONTACTS FORM

Per FCC rules regarding customer proprietary network information (CPNI), this form needs to be completed and returned to our office.

We are only able to discuss account information with the person(s) listed on the account or proven power of attorney. As mandated by the FCC, these rules are for the protection of your privacy as they ensure that no one other than the authorized person is receiving account information and making account changes.

The current authorized account contacts are listed below. Please mark whether you would or would not like to add another contact to the account at this time. If you do add another contact, please provide their name(s) on the lines below.

Reminder: Due to the CPNI FCC rules, we can only discuss certain account information and call detail with such authorized contacts.

CUSTOMER INFORMATION:

Current Authorized Account Contact Billing/Phone Number: _____

Billing Name: _____

Billing Account Number: _____

Contact Person: _____

ADDITIONAL CONTACTS:

- No, at this time I do not want to add any additional authorized contacts to my account.
 Yes, at this time I would like to add the following people as authorized contacts for my account.

* E-Mail Address: _____

* The FCC does allow call detail CPNI to be sent to an e-mail account of record. However, this e-mail address must be in the company files for at least 30 days before CPNI can be sent to it. If you would like our company to have an "e-mail address of record" in our files, please provide the e-mail address.

Authorized By: _____
(Signature of authorized contact currently listed on the account)

Date: _____

Please return the completed form to our office at:
Gardonville Cooperative Telephone Association
800 Central Ave N
Brandon MN 56315

For questions regarding this form or the CPNI FCC Rules, please contact our business office at (320) 524-2211.
Donna Guetter, CPNI Compliance Officer, Gardonville Cooperative Telephone Association

PERSONAL IDENTIFICATION NUMBER (PIN) SETUP FORM

Per FCC rules regarding customer proprietary network information (CPNI), this form needs to be completed and returned to our office.

Reminder: Due to the CPNI FCC rules, if you request call detail information you must supply your PIN before the information can be disclosed. If you do not remember the PIN, the security questions below will be used for verification and a new PIN will be established. If a PIN cannot be supplied for call detail information, there are only a few other ways to obtain the information as mandated by the FCC:

- (1) Have your Gardonville representative call you back at the telephone number of record.
- (2) Have your Gardonville representative mail you the requested call detail information to the address of record.
- (3) You, the authorized account customer, must come to our business office and show your valid government issued photo ID.

CUSTOMER INFORMATION:

Current Authorized Account Contact Billing/Phone Number: _____

Billing Name: _____

Billing Account Number: _____

Contact Person: _____

PIN:

____ _ ____ _ ____ _ ____ _ ____ _ ____ _
 A-Z A-Z A-Z 0-9 0-9 0-9

PIN:
 A-Z = ANY LETTER
 0-9 = ANY NUMBER

SECURITY QUESTIONS AND ANSWERS:

Choose two of the below listed security questions and fill in the answers. This will be used to verify you as the authorized account contact if the PIN cannot be remembered. Your Gardonville representative will ask you the chosen questions and wait for the proper answer (that you complete below) before your PIN can be re-established.

1. What was your first childhood pet's name? _____
2. Where were you born? _____
(You can use city and state, just city, state abbreviation, zip code, city nickname, etc.)
3. What is your favorite color? _____
4. As a child, what was your dream job? _____
5. What brand of shampoo do you use? _____

Authorized By: _____
(Signature of authorized contact currently listed on the account)

Date: _____

Please use the enclosed envelope to return the completed form to our office at:
Gardonville Cooperative Telephone Association
800 Central Ave N
Brandon MN 56315

For questions regarding this form or the CPNI FCC Rules, please contact our business office at (320) 524-2211.
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